

WHAT IS CLAIMED IS:

1. A system for call processing, comprising:

a telephone call receiving switch;

an IVR adapted to perform an audio script, said IVR in electronic communication with

5 said switch;

a server computer in electronic communication with said IVR;

a network structure in electronic communication with said IVR and said server; and

a port sharing data interface processing (DIP) program in operation with said IVR, said

program adapted to enable said script to be performed on multiple ports of said IVR.

10 2. The system of claim 1, wherein the DIP dynamically allocates scripts to ports.

3. The system of claim 1, wherein the system manages port state before, during, and after a
call.

4. The system of claim 1, wherein a single list of DNIS numbers resides at said IVR.

5. A system comprising:

a plurality of telephone call receiving switches;

a plurality of multiple port IVR's adapted to play a plurality of scripts, in electronic

communication with said switches;

at least one server computer in electronic communication with said IVR's;

a network structure facilitating electronic communication between said IVR's and said

20 switches and said at least one server;

a port sharing data interface processing program in operation with said IVR's, whereby each port of each IVR is monitored to determine its availability to receive a call and play at least one of said scripts to a caller.

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